# Feature Name View Guests Details

## Feature Process Flow / Use Case Model

## Use Case(s)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | 5.2.2 | | | |
| **Use Case Name:** | Enter a short name for the Use Case using an active verb phrase. e.g. Withdraw Cash | | | |
| **Created By:** | Wes Richardson | | **Last Updated By:** |  |
| **Date Created:** | 9-18-2018 | | **Last Revision Date:** |  |
| **Actors:** | | Receptionists or Concierge | | |
| **Description:** | | View the details of a guest | | |
| **Trigger:** | | Need to view the details of a guests | | |
| **Preconditions:** | | The user is logged in | | |
| **Postconditions:** | | The screen displays the details of the guest | | |
| **Normal Flow:** | | The user clicks view guests  The user clicks on the guest  The user clicks details | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | |  | | |
| **Exceptions:** | | Database issues | | |
| **Includes:** | | View Guest list  Alter Guest | | |
| **Frequency of Use:** | | 50 times a day | | |
| **Special Requirements:** | |  | | |
| **Assumptions:** | | The user knows English | | |
| **Notes and Issues:** | |  | | |